

Modernizing PAI's Digital Workplace

A Year of SharePoint Modernization, Migration and Support | 2026

PAI has partnered with NIFTIT for ongoing IT and SharePoint support since 2022. In 2026, that partnership expanded into a full-scale modernization effort: moving PAI's Board of Directors portal and organizational file storage from legacy on-premises systems to a modern, cloud-based Microsoft 365 environment, while keeping day-to-day operations running smoothly throughout.



WHAT WE DELIVERED



Board Portal Modernization: Migrated PAI's Board of Directors site from an on-premises platform to SharePoint Online, rebuilding navigation, a member directory, and custom features like an events timeline and staff recognition tools, while preserving the look and feel board members knew.



Enterprise File Migration: Moved the organization's shared file storage into SharePoint Online, consolidating tools and improving accessibility for staff.



New Intranet Homepage: Designed and built a refreshed homepage and department sites for a more modern, intuitive digital workplace.



Reporting and Analytics Kickoff: Led discovery for a new Power BI reporting initiative, laying the groundwork for better data visibility across the organization.



Ongoing IT and Security Support: Provided continuous weekly support, including a fast, effective response to a security incident that protected PAI's systems and data.

IN THE CLIENT'S WORDS

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NIFTIT brought real SharePoint and Microsoft 365 expertise to a migration we knew would be complex. They kept us informed at every stage and did it all with the professionalism you'd want from a long-term technology partner.

Senta Boardley

Director of Operations and Human Resources, PAI

CHALLENGES WE SOLVED

- 01** Migrated years of legacy board content without disrupting how the board works day to day.
- 02** Diagnosed and resolved a tricky navigation bug rooted in a third-party component, rather than settling for a surface-level fix.
- 03** Responded quickly to a security incident, containing it and tightening monitoring going forward.
- 04** Balanced a familiar look and feel with a fully modernized technical foundation, so the transition felt seamless to end users.

Let's Talk

NIFTIT | Microsoft 365 and Enterprise IT Consulting

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